

Quality Policy

Our quality policy is focused on achieving excellence, reliability and high quality services, guided by the experience and expertise of our team.

We are aware that continuous improvement is key to our success, and we dedicate ourselves to listening to the needs of our clients and adhering to high ethical standards in our business.

The field of application of this policy includes the provision of services for the organization of international maritime, road, air and rail transport, freight forwarding, storage, local and international moving services, services in customs clearance procedures and other transport related services.

We strive not only to follow trends, but actively collaborate with our clients to set new standards in the industry together. The quality policy of Vision 4 Logistics DOO, Belgrade, corresponds to the purpose and context of our organization, including our strategic commitment to meeting the requirements of standards and the needs of employees, clients and all interested parties.

Our core quality principles include:

- Setting quality goals in accordance with our policy.
- Satisfying the demands and expectations of clients regarding the quality of services.
- Compliance with domestic and international standards, laws and regulations.
- Continuous improvement of the quality system in order to increase efficiency.
- Developing long-term and partnership relations with our business partners.
- A constant presence among the leaders in our industry.
- Providing continuous internal and external training for our employees.
- Encouraging employee motivation through a stimulating work environment and supporting initiative and creativity.
- Development of team spirit and coordination between organizational units.
- Management of environmental aspects to reduce negative impact on the environment.
- Taking care of the health and safety of employees through preventive action on all potential risks.

The management and all employees of Vision 4 Logistics DOO, Belgrade, are trained to support and implement this Quality Policy in their daily work. Top management is responsible for maintaining and aligning the quality management system with standards.

Belgrade, 09.01.2024.

Vision 4 Logistics DOO, Belgrade



Bogdan Jovanovic, Director